FILED

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF PENNSYLVANIA

6/26/24

CLERK U.S. DISTRICT COURT WEST. DIST. OF PENNSYLVANIA

Civil Action No. 2:24-CV-905

PAWESOME PET PRODUCTS LLC, and CINDY GHUKASYAN,

Plaintiffs,

v.

LV LIANG KITCHENWARE STORE, AIPERQ, CCKKYKGN, FANGGEZIOI, FASLMH, GELAN12, GUANGNAN TECHNOLOGY CO., LTD., GUANGXITANLIE, JINANMING, JINANYANQIUKEJIZIXUN, JY SHOP, LAMAZ, LEDONGST, SHNWU, SUOHE852, SYINGQIAN, TAICHENGJIANKANG, TAIYUANSHIDANYOUSHANGMAO, TIANLAN, WEIQIAN, XIHAMA2023, XINFABANJIN, XMEIJIE, YANGBIYING12, YURNEY, ZIME, 3C PLUS DROPSHIPPING STORE, ALICE PET HOME STORE, AMIGO GO GO SHOP1102719897 STORE, BEISITE STORE, COOLBEAR STORE, COSIMA AND KIRA STORE, CUTIE PET STORE, CYGJ PET STORE, DE KUTWAL HOME DECOR STORE, FW HOUSEWEAR AND RAIN GEAR STORE, HALLO YOU STORE, HAVE INTEGRITY STORE, HERBALCANDYBOX STORE, HOCOSHINE STORE, HOMEY HOMIE STORE, -INTERESTING LIFE STORE, KID-THREE STORE, KONG PET TOY STORE, KUDI PET SUPPLIES OFFICIAL STORE, MALOTTI PET SUPPLIES STORE STORE, MEIIKEA HOME FURNISHINGS STORE, MING NUO HOME STORE STORE, MORE MORE BUY STORE, ORIENTAL PET STORE, PETS HAPPINESS LIFE STORE, PETSTAR STORE, SHOP1102697005 STORE, SHOP1102904122 STORE, SHOP1103056217 STORE, SHOP1103755325 STORE, SHOP1748437 STORE, SONFRUT STORE, SURPRISE LIFE STORE, SUR-SOUL STORE, URBAN HOME STORE, WARM LIFE HOUSEHOLD STORE, WARM LITTLE SHOP STORE, XIAO XIAO QI STORE, XIZOU-NO5 STORE, YIKUU STORE, YINIU THREE STORE, ZHOUYI STORE, AHTR STORE, BOYKA1899, CAPIWASKA, CHENJIE1, CHUANJIESHOP, COZY HOOME, DAILY PRESENT,

FILED UNDER SEAL

ETERNAL EMPIRE, FRANCOIN, FTM SUPLLY, GGSTSL, GJLDJNE, GUANGZHOUZECHENYUNCANGCANGCHUYOUXI ANGONGSI, H K A MUSTAFA, HAIKOU JIAILE DEPARTMENT STORE, HOME FUSION PRO LLC, IGTO, INWORLD, KISUIN, KRTHI STORES, MENOLI STORE, MUXUEBINJIAJU, NICEDAILY, NINGCHENGXIANHUIHENGDEDIANZISHANGWUS HANGHANG, OHEPFD, OINKEIN, PINGXIANGSHIYULINGKUAJINGDIANZISHANGW UYOUXIANGONGSI, RCA HOME PRODUCTS, REWYTA, RUIXURUIXU LLC, SANEZE, SELLIUM STORE, SHAWW JUU, SHENZHENSHIRUIXINHONGKEJIYOUXIANGONGS I, SINCREX, SKAI-SHOP, STRACKER MART, TEN BAGGER, TRSM SHOP, WANGAODZ, WWCCXX, YUKASHANGMAOWEO, ZOEN, HAPPY CAI, JIXINXX, NOPESH INTELLIGENT, PET LUCK FEN, YIDUODUOPC, OBTOOLS, JIANGLIRR, and FENGLINJOY66,

Defendants.

COMPLAINT FOR DAMAGES AND INJUNCTIVE RELIEF

Pawesome Pet Products LLC ("Pawesome"), a Texas corporation, and Cindy Ghukasyan ("Ghukasyan"), an individual (collectively, Pawesome and Ghukasyan are hereinafter referred to as "Plaintiffs")¹, hereby sue Defendants, the Individuals, Partnerships, and Unincorporated Associations identified in the Caption and which are set forth in **Schedule "A"** hereto (collectively "Defendants"). Defendants have willfully infringed one or more of the claims of U.S. Patent No. 10,477,838 ("Plaintiffs' Patent" or "the '838 patent") by offering for sale,

¹ Cindy Ghukasyan acquired the Intellectual Property from Petros Dertsakyan. Doggie Dental, Inc. was the former exclusive licensee of the Intellectual Property. Together, Petros Dertsakyan and Doggie Dental, Inc. brought multiple lawsuits related to the facts and claims in this lawsuit and are the predecessors in interest to this lawsuit.

selling, and distributing knock-off versions of Plaintiffs' BRISTLY® dog toothbrush ("Infringing Products") and therefore bring this single count complaint for patent infringement. In support of their claims, Plaintiffs allege as follows:

NATURE OF THE ACTION

- 1. In 2016 Petros Dertsakyan developed the idea behind the BRISTLY® dog toothbrush. Plaintiffs' Product is a unique and revolutionary product sold under the BRISTLY® trademark ("Plaintiffs' Mark") that safely and easily permits dogs to brush their own teeth removing plaque and tarter ("Plaintiffs' Product"). June 2017 saw the launch of the BRISTLY® dog toothbrush for beta testing. Over 50,000 dog owners experienced effortless daily tooth brushing of their dogs with BRISTLY. In June 2018 a crowdfunding campaign was launched on kickstarter.com. In less than two months, \$466,000 was raised with the assistance of nearly 11,000 backers and reached its funding goal in one day; the campaign was featured on the homepage of kickstarter.com as one of its successful campaigns. The crowdfunding campaign was continued on indiegogo.com where an additional \$534,000 was raised with the assistance of over 11,000 additional backers. The crowdfunding campaign for the BRISTLY® dog toothbrush is the campaign with the highest number of backers and the highest amount raised of any pet campaigns. The new version of the BRISTLY® dog toothbrush went on sale in October 2018 ("Plaintiffs' Product"). Cindy Ghukasyan is the owner of the intellectual property protecting the Plaintiff's Product. Pawesome Pet Products LLC is the exclusive licensee of the intellectual property. Together, Cindy Ghukasyan and Pawesome Pet Products LLC are the Plaintiffs in this lawsuit.
- 2. Defendants have offered for sale, sold, and distributed knock-off versions of the Plaintiffs' Product which closely mimic the appearance of Plaintiffs' product and infringe at least

one claim of the '838 patent. Moreover, Defendants' sale, distribution, and advertising of the Infringing Product are highly likely to cause consumers to believe that Defendants are offering a genuine version of Plaintiffs' Product when they are not.

3. Shown below are the three types of Infringing Product offered for sale by the Defendants²:

Plaintiffs' Product



Type 1 Infringing Product



² The evidence supporting this lawsuit indicates that Defendants are selling three of the six Types of Infringing Products sold by Defendants in previous lawsuits brought by Plaintiffs.

Plaintiffs' Product



Type 2 Infringing Product



Plaintiffs' Product



Type 3 Infringing Product



4. Defendants' actions have resulted in actual confusion in the marketplace between Defendants' Infringing Product and the genuine version of Plaintiffs' Product. Numerous purchasers of Defendants' Infringing Product have contacted Plaintiffs to complain about the performance of the Infringing Product believing same to be a genuine version of Plaintiffs' Product. Examples of such complaints include "my dog destroyed your teeth cleaning thing in 10 seconds" and "I was so worried my dog may have eaten parts of it that I had to check him

over at the vet." Such complaints and negative comments are not just made directly to Plaintiffs, but are also posted by members of the public on various websites and social media sites for all the world to see.

5. Defendants' Infringing Products are substantially inferior to the genuine product. Plaintiffs' Product is made of natural rubber. Defendants' Infringing Products are made with silicone or other materials. With poorly designed and manufactured products, Defendants' Infringing Products create serious public safety risks and threaten to destroy the reputation of high quality that Plaintiffs' Products have earned. A graphic illustration of the significant danger that the Infringing Products present to animals was brought to the attention of Petros Dertsakyan (a predecessor in interest to Plaintiffs) by a pet owner who believed that Doggie Dental (a predecessor in interest to Plaintiffs) sold a faulty and defective product when in actuality the pet owner purchased a knock-off off masquerading as an authentic version of Plaintiffs' Product. The dog had chewed apart the fake product, swallowed a portion, and underwent corrective surgery to remove the piece. The pet owner provided the photographs below.

Infringing Product Chewed by Dog



Injured Dog After Surgery



The pet owner wanted Doggie Dental (a predecessor in interest to Plaintiffs) to pay for the damages caused by the fake product. Additionally, the pet owner has previously publicized this post on Doggie Dental's publicly available Facebook page:



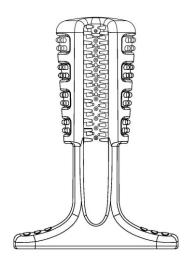
This pet owner's experience and posting highlight both the actual confusion between the Infringing Products and the genuine version of Plaintiffs' Product and the immediate and irreparable injury being incurred by the Plaintiffs.

- 6. Plaintiffs have taken numerous steps to protect the BRISTLY® dog toothbrush.

 Ghukasyan is the owner of U.S. Trademark Registration No. 5,815,298 for BRISTLY directed to "Non-medicated dental preparations for pets, namely, toothpaste and preparations for removing plaque; Home dental care products for dogs and cats, namely, toothpaste; Dental care and oral hygiene products for pets, namely, tooth cleaning preparations; Non-edible dental chews for pets; Non-medicated oral dental chews for dogs." A copy of this registration attached hereto as Exhibit 1.
- 7. Ghukasyan is also the owner of U.S. Trademark Registration No. 5,844,832 for BRISTLY directed to "Toothbrushes for animals; Toothbrushes for pets; Home dental care products for dogs and cats, namely, toothbrush." A copy of this registration attached as **Exhibit** 2.
- 8. Ghukasyan is the owner of U.S. copyright registration VA 2-122-455 directed to various photographs related to the BRISTLYTM dog toothbrush (the "Plaintiffs' Works"). A copy of the copyright registration certificate, together with copies of the deposit materials, is

attached hereto as **Exhibit 3**. Ghukasyan is also the owner of unregistered copyrights related to the BRISTLY® dog toothbrush.

9. Ghukasyan is also the owner of various design patent applications directed to the BRISTLY® dog toothbrush, including an issued European Registered Community Design (005818606-0001), an issued U.S. design patent D 901104, and a pending Chinese design patent application. A copy of the Registered Community Design is attached hereto as **Exhibit 4**. All of the design patent applications have common figures, and one of the figures is set forth below:



- 10. Ghukasyan is also the owner of U.S. Patent No. 10,477,838 for "Pet chew toy for dental self-cleaning by domestic pets," which issued on November 19, 2019. A copy of the '838 patent is attached hereto as **Exhibit 5**.
- 11. On information and belief, Defendants' sale of Infringing Products gives rise to a plausible expectation that discovery will reveal that Defendants' actions all arise from the same transaction, occurrence, or series of transactions. Specifically, on information and belief, Defendants are actively participating in a conspiracy to distribute and sell Infringing Products. For example, Defendants, on information and belief, are working together to manufacture,

arrange the manufacture of and/or sell and otherwise distribute the Infringing Products.

Moreover, the Infringing Products all infringe on at least one claim of the Plaintiffs' Patent and share similar characteristics including, for example, colors, shapes, and sizes.

12. Plaintiffs therefore bring this action for Patent Infringement under 35 U.S.C. § 271, and The All Writs Act, 28 U.S.C. § 1651(a).

JURISDICTION AND VENUE

- 13. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §§ 1331 and 1338.
- 14. This Court may exercise personal jurisdiction over a non-resident of the State in which the Court sits to the extent authorized by the state's laws. Fed. R. Civ. P. 4(e). Pennsylvania authorizes personal jurisdiction over each Defendant pursuant to 42 Pa. Cons. Stat. § 5322 (a) which provides in pertinent part: "A tribunal of this Commonwealth may exercise personal jurisdiction over a person ... as to a cause of action or other matter arising from such person: (1) Transacting any business in this Commonwealth. Without excluding other acts which may constitute transacting business for the purpose of this paragraph: (ii) The doing of a single act in this Commonwealth for the purpose of thereby realizing pecuniary benefit ... (3) Causing harm or tortious injury by an act or omission in this Commonwealth. (4) Causing harm or tortious injury by an act or omission outside this Commonwealth ... (10) Committing any violation within the jurisdiction of the Commonwealth of any statute, home rule charter, local ordinance or resolution, or rule or regulation promulgated thereunder by any government unit or of any order of court or other government unit." In the alternative, Federal Rule of Civil Procedure 4(k) confers personal jurisdiction over the Defendants because, upon information and belief, Defendants regularly conduct, transact and/or solicit business in Pennsylvania and in this

judicial district, and/or derive substantial revenue from their business transactions in Pennsylvania and in this judicial district and/or otherwise avail themselves of the privileges and protections of the laws of the Commonwealth of Pennsylvania such that this Court's assertion of jurisdiction over Defendants does not offend traditional notions of fair play and due process, and/or Defendants' illegal counterfeiting and infringing actions caused injury to Plaintiffs in Pennsylvania and in this judicial district such that Defendants should reasonably expect such actions to have consequences in Pennsylvania and in this judicial district, for example:

a. Upon information and belief, at all times relevant hereto, Defendants were and/or are systematically directing and/or targeting their business activities at consumers in the United States, including Pennsylvania, through on-line platforms with Merchant Storefronts (as defined *infra*), via on-line marketplace websites, such as Amazon.com, eBay.com, Aliexpress.com, Walmart.com, and Wish.com, under the Seller IDs, as well as any and all as yet undiscovered accounts with Merchant Storefronts held by or associated with Defendants, their respective officers, employees, agents, servants and all persons in active concert or participation with any of them ("User Accounts"), through which consumers in the United States, including Pennsylvania, can view the one or more of Defendants' Merchant Storefronts that each Defendant operates, uses to communicate with Defendants regarding their listings for Infringing Products and to place orders for, receive invoices for and purchase Infringing Products for delivery in the U.S., including Pennsylvania, as a means for establishing regular business with the U.S., including Pennsylvania.

b. Upon information and belief, certain Defendants are sophisticated sellers, each operating one or more commercial businesses using their respective User Accounts

through which Defendants, their respective officers, employees, agents, servants and all persons in active concert of participation with any of them, operate storefronts to manufacture, import, export, advertise, market, promote, distribute, offer for sale and/or otherwise deal in products, including the Infringing Products, which are held by or associated with Defendants, their respective officers, employees, agents, servants and all persons in active concert or participation with any of them ("Merchant Storefront(s)") in wholesale quantities at significantly below-market prices to consumers worldwide, including to those in the U.S., and specifically Pennsylvania.

- c. Upon information and belief, Defendants' Merchant Storefronts reflect multiple sales to consumers all over the world, including repeat sales to consumers in the U.S. and into this judicial district.
- d. Upon information and belief, all Defendants accept payment in U.S. Dollars and offer shipping to the U.S., including to Pennsylvania.
- e. Upon information and belief, at all times relevant, Defendants have transacted business with consumers located in the U.S., including Pennsylvania, for the sale and shipment of Infringing Products.
- f. Upon information and belief, Defendants are employing and benefiting from substantially similar, paid advertising and marketing and advertising strategies in order to make their Merchant Storefronts selling illegal goods appear more relevant and attractive to search result software across an array of search words, including but not limited to "BRISTLY", and "WORLD'S MOST EFFECTIVE DOG TOOTHBRUSH". By their actions, Defendants are causing concurrent and indivisible harm to Plaintiffs and the consuming public by (i) depriving Plaintiffs of their right to fairly compete for space

within the various on-line marketplace search results and reducing the visibility of the Plaintiffs' Product on various on-line marketplaces and/or diluting and driving down the retail market price for the Plaintiffs' Product (ii) causing an overall degradation of the value of the goodwill associated with Plaintiffs' Marks and Plaintiffs' Product; and (iii) increasing Plaintiffs' overall cost to market its goods and educate consumers about its brand and products.

- g. Upon information and belief, Defendants have cooperated, communicated their plans with one another, shared information, and coordinated their efforts, all in order to create an illegal marketplace operating in parallel to the legitimate marketplace of Plaintiffs' and the legally authorized resellers of Plaintiffs' genuine goods.
- h. Upon information and belief, Defendants are concurrently targeting their infringing activities toward consumers and causing harm in Allegheny County, Pennsylvania.
- i. Upon information and belief, most of the Defendants likely reside and/or operate in foreign jurisdictions with lax trademark and patent enforcement systems and are cooperating by creating an illegal stream of infringing and counterfeit goods.
- j. Upon information and belief, Defendants are aware of Plaintiffs, their genuine BRISTLY® dog toothbrush product, and are aware that their illegal infringing actions alleged herein are likely to cause injury to Plaintiffs in the United States, in Pennsylvania and in this judicial district specifically, as Plaintiffs conducts substantial business in Pennsylvania.

- k. Plaintiffs are suffering irreparable and indivisible injury and suffered substantial damages as a result of Defendants' unauthorized and wrongful sale of counterfeit and infringing goods.
- 15. Venue is proper, *inter alia*, pursuant to 28 U.S.C. § 1391 because, for example:
- a. Upon information and belief, Defendants conduct, transact, and/or solicit business in this judicial district.
- b. Upon information and belief, Defendants or their agent(s) may be found in this district because personal jurisdiction is proper in this district.
- c. Upon information and belief, this is a judicial district in which a substantial part of the events or omissions giving rise to the infringement claims occurred, or a substantial part of the property that is the subject of the action is situated.
- d. Defendants not resident in the United States may be sued in this judicial district because personal jurisdiction is proper in this district.

THE PLAINTIFFS

- 16. Plaintiff Pawesome Pet Products LLC ("Pawesome") is a Texas limited liability company and has a mailing address of 2004 Stirling Street, Leander, Texas 78641. Pawesome is the exclusive licensee of the intellectual property relating to the BRISTLY® dog toothbrush.
- 17. Plaintiff Cindy Ghukasyan ("Ghukasyan") is an individual who resides in Texas and has a mailing address of 2004 Stirling Street, Leander, Texas 78641. She is the owner of the intellectual property related to the BRISTLY® dog toothbrush.
- 18. Pawesome is, in part, engaged in the business of manufacturing and distributing throughout the world, including within this district, the BRISTLY® dog toothbrush, through its

website, bristly.com, its authorized seller on amazon.com, and various retail establishments, including Petsense. Defendants, through the sale and offer to sell Infringing Products are directly, and unfairly, competing with Plaintiffs' economic interest in the Commonwealth of Pennsylvania and causing Plaintiffs harm within this jurisdiction.

- 19. Like many other brand owners, Plaintiffs suffer ongoing daily and sustained violations of their rights at the hands of infringers, such as Defendants herein, who wrongfully reproduce Plaintiffs' Products for the twin purposes of (i) duping and confusing the consuming public and (ii) earning substantial profits from the sale of their Infringing Products. The natural and intended byproduct of Defendants' actions is the erosion and destruction of the goodwill associated with Plaintiffs' Products and the destruction of the legitimate market sector in which Plaintiffs operate.
- 20. The recent explosion of counterfeiting and infringement over the Internet, including through online marketplace platforms, has created an environment that requires brand owners, such as Plaintiffs, to expend significant time and money across a wide spectrum of efforts in order to protect both consumers and Plaintiffs from the ill effects of confusion and the erosion of the goodwill associated with Plaintiffs' brand and products.

THE DEFENDANTS

21. The Defendants are individuals and/or business entities of unknown makeup, each of whom, upon information and belief, either reside or operate in foreign jurisdictions, or (though not foreign) redistribute products from the same or similar sources in those locations. Defendants have the capacity to be sued pursuant to Federal Rule of Civil Procedure 17(b). Defendants target their business activities toward consumers throughout the United States, including within this district, and conduct pervasive business through the operation of, at least, one fully

interactive commercial Internet based e-commerce store via, at least, the Internet based online marketplaces Amazon.com, ebay.com, aliexpress.com, Walmart.com, and wish.com, all under the Seller IDs.

- 22. Upon information and belief, the Defendants use aliases in conjunction with the operation of their businesses as set forth in **Schedule "A"** hereto.
- 23. Defendants are the past and present controlling forces behind the sale of products infringing at least one claim of the '838 patent described herein using at least the Seller IDs.
- 24. Upon information and belief, Defendants directly engage in unfair competition with Plaintiffs and their authorized resellers by willfully advertising, offering for sale and selling goods infringing upon at least one claim of the '838 patent to consumers within the United States and this district through several fully interactive, commercial Internet websites and Internet based e-commerce stores operating under, at least, the storefronts, the Seller IDs, and any additional domain names, websites and corresponding website URLs or seller identifications and store URL aliases not yet known to Plaintiffs. Defendants have purposefully directed some portion of their illegal activities towards consumers in the Commonwealth of Pennsylvania through the advertisement, offer to sell, sale, and/or shipment of Infringing Products into the Commonwealth.
- 25. Defendants have registered, established or purchased, and maintained the on-line marketplace website storefronts and Seller IDs. Upon information and belief, Defendants have engaged in fraudulent conduct with respect to the registration of the storefronts and Seller IDs by providing false and/or misleading information to the Internet based e-commerce platforms where they offer for sale and/or sell, during the registration or maintenance process related to their

respective Seller ID. Upon information and belief, Defendants have anonymously registered and maintained some of the Seller IDs for the sole purpose of engaging in illegal infringing activities.

- 26. Upon information and belief, Defendants will continue to register or acquire new seller identification aliases for the purpose of selling and offering for sale goods infringing at least one claim of the '838 patent unless preliminarily and permanently enjoined.
- 27. Defendants' Internet-based businesses amount to nothing more than illegal operations established and operated in order to infringe the intellectual property rights of Plaintiffs.
- 28. Defendants' business names, i.e., the Seller IDs, associated payment accounts, and any other alias seller identification names used in connection with the sale of goods infringing on at least one claim of the '838 patent are essential components of Defendants' online activities and are the means by which Defendants further their infringement scheme and cause harm to Plaintiffs.

COMMON FACTUAL ALLEGATIONS

Plaintiffs and Their BRISTLY Dog Toothbrush

29. Plaintiffs' predecessors in interest developed and sell a unique and revolutionary product under their registered trademark BRISTLY® ("Plaintiffs' Mark") that safely and easily permits dogs to brush their own teeth removing plaque and tarter ("Plaintiffs' Product"). Plaintiffs' predecessors in interest identified the need for this product and created the market for this product. Below is an image of one of Plaintiffs' Products, which retails for \$16.99:



The Plaintiffs' Mark is inherently distinctive, as recognized by the U.S. Patent and Trademark Office in issuing two trademark registrations on the Principal Register.

- 30. On November 19, 2019, the U.S. Patent and Trademark Office issued the '838 patent, the claims of which protect Plaintiffs' Product. The '838 patent has never been assigned or licensed to any of the Defendants in this matter. Plaintiffs have provided constructive notice of the '838 patent by placing the patent number of the '838 patent on the packaging of Plaintiffs' Product and/or their website. At all times relevant hereto, the Defendants had notice of the Plaintiff's Patent.
- 31. Plaintiffs' Bristly product has been featured in videos or articles by numerous media outlets, including MSN (https://www.msn.com/en-sg/lifestyle/lifestylegeneral/a-new-chew-toy-will-help-your-dog-brush-its-own-teeth/ar-AAA8pvh), Pet Lover Geek (https://www.facebook.com/petlovergeek/videos/613996128985404), Askmen (https://www.askmen.com/entertainment/guy_gear/best-new-kickstarters-for-june-28-2018.html), Interesting Engineering (https://interestingengineering.com/this-chew-stick-for-dogs-helps-them-achieve-good-oral-health), Awesome Stuff 365 (https://awesomestuff365.com/bristly-toothbrush-for-dogs/), star2.com (https://www.star2.com/living/2018/07/28/toothbrushing-stick-dogs-clean-teeth/), Dude (http://www.dudeiwantthat.com/household/pets/bristly-toothbrush-for-dogs.asp), Gaget flow (https://thegadgetflow.com/blog/bristly-is-the-chew-toy-that-cleans-your-dogs-teeth/ and

https://thegadgetflow.com/portfolio/dog-tooth-brushing-stick/), The Gadgeteer (https://thegadgeteer.com/2018/07/20/micro-veggie-growing-tray-tiny-edc-pen-a-toothbrush-for-dogs-and-more-notable-crowdfunding-campaigns/), Steemit (https://steemit.com/steemhunt/@adarshagni/bristly-chew-stick-for-dogs), New Atlas (https://newatlas.com/bristly-dog-toothbrush/55401/), TheThings.com (https://www.thethings.com/chew-toy-helps-dogs-brush-teeth), slashpets (https://www.slashpets.com/bristly-toothbrush/), Cool Business Ideas (https://www.coolbusinessideas.com/archives/toothbrush-for-your-doggy/), Cool Hunting (https://coolhunting.com/design/bristly-dog-toothbrush/), MNN (https://www.mnn.com/family/pets/stories/answer-dog-toothbrushing-struggle), Gismo Review (https://www.gismoreview.com/bristly-the-toothbrush-for-dog/), Product Watch (https://productwatch.co/hate-brushing-your-dogs-teeth-meet-bristly-and-forget-your-troubles/), Mental Floss (http://mentalfloss.com/article/551054/new-chew-toy-will-help-your-dog-brush-its-own-teeth), and Trend Hunter (https://www.trendhunter.com/trends/bristly).

Defendants' Wrongful and Infringing Conduct

32. Upon information and belief, Defendants are, through at least the Internet based e-commerce stores operating under the Seller IDs, promoting, selling, offering for sale and distributing goods that willfully infringe at least one claim of the '838 patent while marketing their patent-infringing products in a willful attempt to pass off their knock-off products as the genuine version of Plaintiffs' Products.

- 33. E-commerce sales, including through e-commerce stores like those of Defendants, have resulted in a sharp increase in the shipment of unauthorized products into the United States. Ference Dec³., Exhibit 1, Excerpts from Fiscal Year 2021 U.S. Customs and Border Protection ("CBP") Intellectual Property Seizure Statistics Report. Over 89% of all CBP intellectual property seizures were smaller international mail and express shipments (as opposed to large shipping containers). *Id.* More than half (51%) of CBP seizures originated from mainland China and Hong Kong. *Id.* Counterfeit and pirated products account for billions in economic losses, resulting in tens of thousands of lost jobs for legitimate businesses and broader economic losses, including lost tax revenue.
- 34. Third party service providers like those used by Defendants do not adequately subject new sellers to verification and confirmation of their identities, allowing counterfeiters to "routinely use false or inaccurate names and addresses when registering with these e-commerce platforms." *Ference Dec.*, Exhibit 2, Daniel C.K. Chow, Alibaba, Amazon, and Counterfeiting in the Age of the Internet, 40 NW. J. INT'L L. & BUS. 157, 186 (2020); see also, report on "Combating Trafficking in Counterfeit and Pirated Goods" prepared by the U.S. Department of Homeland Security's Office of Strategy, Policy, and Plans (Jan. 24, 2020), attached as *Ference Dec.*, Exhibit 3, and finding that on "at least some e-commerce platforms, little identifying information is necessary for a counterfeiter to begin selling" and recommending that "[s]ignificantly enhanced vetting of third-party sellers" is necessary. Counterfeiters hedge against the risk of being caught and having their websites taken down from an e-commerce platform by preemptively establishing multiple virtual store-fronts. *Ference Dec.*, Exhibit 3, at p.

³ Referring to Declaration of Stanley D. Ference III in Support of Temporary Restraining Order, filed herewith.

- 22. Since platforms generally do not require a seller on a third-party marketplace to identify the underlying business entity, counterfeiters can have many different profiles that can appear unrelated even though they are commonly owned and operated. *Ference Dec.*, Exhibit 3, at p. 39. Further, "E-commerce platforms create bureaucratic or technical hurdles in helping brand owners to locate or identify sources of counterfeits and counterfeiters." *Ference Dec.*, Exhibit 2, at 186-187.
- 35. Upon information and belief, Defendants' Infringing Products are of a quality substantially and materially different than that of Plaintiffs' genuine goods. Defendants, upon information and belief, are actively using, promoting and otherwise advertising, distributing, selling, and/or offering for sale substantial quantities of their Infringing Products with the knowledge and intent that such goods will be mistaken for the genuine high quality goods offered for sale by Plaintiffs despite Defendants' knowledge that they are without authority to use the subject matter of the '838 patent.
- 36. Defendants advertise their Infringing Products for sale to the consuming public via Internet based e-commerce stores on, at least, one Internet marketplace on Amazon.com, eBay.com, Alibaba.com, Aliexpress.com, Joybuy, Temu.com, Walmart.com, and Wish.com, using at least the Seller IDs. In so advertising these goods, Defendants improperly and unlawfully infringe at least one claim of the '838 patent without Plaintiffs' permission.
- 37. As part of their overall infringement scheme, Defendants are, upon information and belief, concurrently employing and benefitting from substantially similar, advertising and marketing strategies based, in large measure, upon an illegal use of infringements of the '838 patent in order to make their e-commerce stores selling illegal goods appear more relevant and attractive to consumers online. By their actions, Defendants are contributing to the creation and

maintenance of an illegal marketplace operating in parallel to the legitimate marketplace for Plaintiffs' genuine goods. Defendants are causing individual, concurrent and indivisible harm to Plaintiffs and the consuming public by (i) depriving Plaintiffs and other third parties of their right to fairly compete for space within search engine results and reducing the visibility of Plaintiffs' genuine goods on the World Wide Web, (ii) causing actual consumer confusion, (iii) harm to Plaintiffs' reputations, including tarnishing their status as the innovator in this market, (iv) an overall degradation of the value of the goodwill associated with the Plaintiffs' brand, and (v) increasing Plaintiffs' overall cost to market its goods and educate consumers about its brand via the Internet.

- 38. Plaintiffs confirmed that Defendants were and/or are still currently offering for sale and/or selling Infringing Products for sale to the consuming public via Internet based e-commerce stores on, at least, one Internet marketplace using at least the Seller IDs and that Defendants provide shipping and/or have actually shipped Infringing Products to customers located within this judicial district.
- 39. There is no question that the Infringing Product itself and the manner in which it is marketed is designed to confuse and mislead consumers into believing that they are purchasing Plaintiffs' Product or that the Infringing Product is otherwise approved by or sourced from Plaintiffs, thereby trading on the goodwill and reputation of Plaintiffs.
- 40. Upon information and belief, at all times relevant hereto, Defendants in this action had full knowledge of Plaintiffs' ownership of the '838 patent. Plaintiffs' Product was properly marked and identified as protected by the Plaintiff's Patent. Defendants' use of the '838 patent is without Plaintiffs' consent or authorization.

- 41. Defendants are engaging in the above-described illegal infringing activities knowingly and intentionally or with reckless disregard or willful blindness to Plaintiffs' rights for the purpose of infringing the '838 patent and trading on Plaintiffs' goodwill and reputation. If Defendants' intentional infringing activities are not preliminarily and permanently enjoined by this Court, Plaintiffs and the consuming public will continue to be harmed.
- 42. Defendants above identified infringing activities are likely to cause confusion, deception, and mistake in the minds of consumers before, during, and after the time of purchase. Moreover, Defendants' wrongful conduct is likely to create a false impression and deceive customers, the public, and the trade into believing there is a connection or association between Plaintiffs' Products and Defendants' Infringing Products, which there is not.
- 43. Upon information and belief, Defendants' payment and financial accounts are being used by Defendants to accept, receive, and deposit profits from Defendants' infringing and unfairly competitive activities connected to their Seller IDs and any other alias e-commerce stores, photo albums, seller identification names, domain names, or websites being used and/or controlled by them.
- 44. Further, upon information and belief, Defendants are likely to transfer or secret their assets to avoid payment of any monetary judgment awarded to Plaintiffs.
 - 45. Plaintiffs have no adequate remedy at law.
- 46. Plaintiffs are suffering irreparable injury and have suffered substantial damages as a result of Defendants' unauthorized and wrongful infringement of at least one claim of the '838 patent. If Defendants' infringing activities are not preliminarily and permanently enjoined by this Court, Plaintiffs and the consuming public will continue to be harmed.

47. The harm and damages sustained by Plaintiffs have been directly and proximately caused by Defendants' wrongful reproduction, use, advertisement, promotion, offers to sell, and sale of their Infringing Products.

COUNT I – PATENT INFRINGEMENT (35 U.S.C. § 271 (a))

- 48. Plaintiffs hereby adopt and re-allege the allegations set forth in the preceding paragraphs as if set forth herein.
- 49. Plaintiffs are the owner of U.S. Patent No. 10,477,838 B2 ("the '838 Patent"), issued November 19, 2019, for "PET CHEW TOY FOR DENTAL SELF-CLEANING BY DOMESTIC PETS" and which covers Plaintiffs' Product. A true and correct copy of which is attached as **Exhibit 5**.
- 50. The Accused Type 1-3 Products infringe at least Claim 1 of the '838 patent, as more fully detailed in **Exhibits 6-8**, respectively.
- 51. Defendants have infringed and continue to infringe the '838 patent either directly or indirectly through acts of contributory infringement or inducement in violation of 35 U.S.C. § 271, by making, using, selling, importing and/or offering to sell Infringing Products, namely the pet toothbrushes that are nearly identical to Plaintiffs' Product.
- 52. Defendants' infringement, contributory infringement and/or inducement to infringe has injured Plaintiffs and they, therefore, is entitled to recover damages adequate to compensate it for such infringement, but in no event less than a reasonable royalty.
- 53. Defendants' infringement, contributory infringement and/or inducement to infringe has been willful and deliberate because Defendants have notice of or knew of the '838 patent and have nonetheless injured and will continue to injure Plaintiff, unless and until this Court enters

an injunction, which prohibits further infringement and specifically enjoins further manufacture, use, sale, importation and/or offer for sale of products or services that come within the scope of the '838 patent.

54. Based on Defendants' wrongful conduct, Plaintiff is entitled to injunctive relief as well as monetary damages and other remedies as provided by the Patent Act, including damages that Plaintiff has sustained and will sustain as a result of Defendants' illegal and infringing actions as alleged herein, enhanced discretionary damages and reasonable attorneys' fees and costs.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs demands judgment on all Counts of this Complaint and an award of equitable relief and monetary relief against Defendants as follows:

- a. Entry of temporary, preliminary and permanent injunctions pursuant to 35 U.S.C. §
 283, and Federal Rule of Civil Procedure 65 enjoining Defendants, their agents, representatives, servants, employees, and all those acting in concert or participation therewith, from manufacturing or causing to be manufactured, importing, advertising or promoting, distributing, selling or offering to sell their Infringing Products;
- b. Entry of an Order that, upon Plaintiffs' request, any Internet marketplace website operators and/or administrators that are provided with notice of the injunction, including but not limited to the online marketplaces hosted by Amazon.com, eBay.com, Aliexpress.com, Alibaba.com, Joybuy, Temu.com, wish.com, and Walmart.com identify any e-mail address known to be associated with Defendants' respective Seller ID, and cease facilitating access to

any or all e-commerce stores through which Defendants engage in the promotion, offering for sale, and/or sale of Infringing Products.

- c. Entry of an Order that, upon Plaintiffs' request, any Internet marketplace website operators and/or administrators who are provided with notice of the injunction, including but not limited to online marketplaces hosted by Amazon.com, eBay.com, Aliexpress.com, Aliexpress.com, Alibaba.com, Joybuy, Temu.com, Walmart.com, and Context Logic, Inc. d/b/a wish.com permanently remove any and all listings offering for sale Infringing Products via the e-commerce stores operating under the Seller IDs, including any and all listings linked to the same seller or linked to any other alias seller identification name being used and/or controlled by Defendants to promote, offer for sale and/or sell Infringing Products.
- d. Entry of an Order that, upon Plaintiffs' request, any Internet marketplace website operators and/or administrators who are provided with notice of the injunction, including but not limited to online marketplaces hosted by at least one of Amazon.com, eBay.com, Aliexpress.com, Alibaba.com, Joybuy, Temu.com, Walmart.com, and Context Logic, Inc. d/b/a wish.com, immediately cease fulfillment of and sequester all goods of each Defendant or other Seller under a Seller ID offering for sale the Infringing Product in its inventory, possession, custody, or control, and surrender those goods to Plaintiffs.
- e. Entry of an order awarding Plaintiffs damages adequate to compensate for the infringement of its patent, but in no event less than a reasonable royalty for the use made of the invention by the Defendants, together with interest and costs as fixed by the Court pursuant to 35 U.S.C. § 284 and that the award be trebled as provided for under 35 U.S.C. §284.
- f. Entry of an Order finding that this case is exceptional and an award to Plaintiffs of its attorney fees and costs as provided by for under 35 U.S.C. § 285.

g. Entry of an Order that, upon Plaintiffs' request, any financial institutions, payment processors, banks, escrow services, money transmitters, or marketplace platforms, and their related companies and affiliates, identify and restrain all funds, up to and including the total amount of judgment, in all financial accounts and/or sub-accounts used in connection with the Seller IDs or other domain names, alias seller identification names, or e-commerce store names or store URLs used by Defendants presently or in the future, as well as any other related accounts of the same customer(s) and any other accounts which transfer funds into the same financial institution account(s), to be surrendered to Plaintiffs in partial satisfaction of the monetary judgment entered herein.

- h. Entry of an award of pre- and post-judgment interest on the judgment amount.
- i. Entry of an order for any further relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Plaintiffs respectfully demand a trial by jury on all claims.

Respectfully submitted,

June 26, 2024

/s/ Stanley D. Ference III

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PAWESOME PET PRODUCTS LLC, and
CINDY GHUKASYAN

Schedule "A" Defendants With Store Name and Seller ID

Defendant Number	Store/Seller Name	Seller ID
1	Lv Liang kitchenware store	101675698
2	Aiperq	101651976
3	cckkykgn	101644080
4	fanggeziqi	101652879
5	FASLMH	101106761
6	GeLan12	101642304
7	GUANGNAN Technology Co., Ltd.	101300508
8	guangxitanlie	101646572
9	jinanming	101676651
10	jinanyanqiukejizixun	101683561
11	JY shop	101591806
12	LaMaz	101610657
13	LeDongst	101597103
14	SHNWU	101613849
15	suohe852	101675908
16	SYINGQIAN	101689215
17	taichengjiankang	101646520
18	TaiYuanShiDanYouShangMao	101609518
19	Tianlan	101675267
20	weiqian	101645700
21	XiHAMA2023	101522486
22	xinfabanjin	102492088
23	XMEIJIE	101689882
24	YangBiYing12	101642295
25	Yurney	101688205
26	ZIME	101302712
27	3C PLUS DropShipping Store	1101988440
28	Alice Pet Home Store	1102418174
29	Amigo Go Shop1102719897 Store	1102720906
30	Beisite Store	1102906731
31	Coolbear Store	1102524529
32	Cosima and Kira Store	1101714862

33	Cutie Pet Store	1103241096
34	CYGJ Pet Store	1102732130
35	De Kutwal Home Decor Store	1102938084
36	FW Housewear And Rain Gear Store	1101618446
37	Hallo you Store	1101357650
38	Have Integrity Store	1102516981
39	Herbalcandybox Store	1102684546
40	HOCOSHINE Store	1103017133
41	Homey Homie Store	1101288098
42	-Interesting life Store	1101931707
43	Kid-Three Store	1102529392
44	KONG PET TOY Store	1101603958
45	KUDI Pet Supplies Official Store	1102644678
46	Malotti Pet Supplies Store	1103305568
47	MeiIKEA Home Furnishings Store	1102663206
48	Ming Nuo Home Store	1102528444
49	more buy Store	1102244137
50	Oriental Pet Store	1102057043
51	Pets Happiness Life Store	1101735643
52	PetStar Store	1103573738
53	Shop1102697005 Store	1102688508
54	Shop1102904122 Store	1102900176
55	Shop1103056217 Store	1103051267
56	Shop1103755325 Store	1103756180
57	Shop1748437 Store	1101042013
58	SONFRUT Store	1101717597
59	Surprise Life Store	1101227874
60	Sur-Soul Store	1103139076
61	Urban Home Store	1102658311
62	Warm Life Household Store	1102588494
63	Warm Little Shop Store	1103728233
64	Xiao Qi Store	1101756068
65	XIZOU-NO5 Store	1102018228
66	Yikuu Store	1101450656
67	YiNiu Three Store	1103086034
68	Zhouyi Store	1103378095
69	AHTR STORE	A1D1RFSKB2S1C7
70	Boyka1899	AM1V0RS86XRIS
71	CAPIWASKA	ALMXUMJG7I6O9

72	CHENJIE1	A24ZU6PFAT2K2C
73	ChuanJieShop	A1N78197U11X9N
74	cozy hoome	AAJKHQCV2PB6N
75	Daily Present	A1N870RSTLA9KV
76	Eternal Empire	A3A9474L06N4J6
77	FranCoin	A271OMGVSNLO3B
78	FTM SUPLLY	A16UW0V5VXX6N3
79	GGSTSL	AVQZFZ4PPAOT6
80	Gjldjne	A3UVYYUWSN3NY6
81	guangzhouzechenyuncangcangchuyouxiangongsi	A2JXDD60SHETUO
82	H K A MUSTAFA	A2UAQKCL2U71XL
83	Haikou Jiaile Department Store	A1HKR96K5RS83X
84	HOME FUSION PRO LLC	A2QMVA2MJFUGF8
85	IGTO	A1JSG6SS7R2WAT
86	InWorld	A1F7R6742I2A4I
87	kisuin	A3CS6Y9AMOAQQY
88	Krthi Stores	A3S42567QWYT64
89	Menoli Store	ABVG1LNOB6XWF
90	MuXueBinJiaJu	A3N9FY0PHH7837
91	nicedaily	A18XJCUMKLGP96
92	ningchengxianhuihengdedianzishangwushanghang	A2TDHAL3UY4ALJ
93	OHEPFD	A10LIV73T7P5TY
94	Oinkein	A1XBU0YUHBDK9
95	PingXiangShiYuLingKuaJingDianZiShangWuYo	
	uXianGongSi	A2ZEYW1MV11NGE
96	RCA Home Products	A1ANU0267SZOKI
97	Rewyta	A8HVLRQVXL4I6
98	RUIXURUIXU LLC	A1CP1SO5JOU9E2
99	saneze	A113XIBFCABWE3
100	Sellium Store	AFMGR6CAI1SQG
101	Shaww Juu	AFKGY5BEPRJO5
102	ShenZhenShiRuiXinHongKeJiYouXianGongSi	A2MQA26YNHRNG8
103	SINCREX	A210QBPC58IJOM
104	SKAI-SHOP	A3STT5B54NOJ0N
105	STRACKER MART	APLI7V9PQ0UVD
106	Ten Bagger	ALYG20SJ13BX3
107	TRSM SHOP	A1ULL2BK4P4KJY
108	WANGAODZ	A2MCZYR5ZWZLBT
109	WWCCXX	A1R1FTP2Z7Q34

110	yukashangmaoweq	A1UYOVJV58CY6I
111	ZOEN	A3D06MKPKU1VMY
112	HAPPY CAI	634418214271215
113	JIXINXX	634418216073075
114	Nopesh Intelligent	5453560542401
115	Pet Luck Fen	634418214018541
116	Yiduoduopc	634418215261107
117	OBTOOLS	592e9a9a7fcf2d351b66b407
118	jiangliRR	5c149f44d6de137dec617f6e
119	Fenglinjoy66	58a2e83f2302674f3ad635ee

LISTING OF EXHIBITS

Exhibit 1	U.S. Trademark Reg. No. 5,815,298 for BRISTLY
Exhibit 2	U.S. Trademark Reg. No. 5,844,832 for BRISTLY
Exhibit 3	U.S. Copyright Reg. No. VA 2-122-455 for "Photos of In Use Pet/Dog Toy for Oral Hygiene"
Exhibit 4	European Registered Community Design No. 005818606-0001
Exhibit 5	U.S. Patent No. 10,477,838
Exhibit 6	Comparison of Type 1 Infringing Product to claim 1 of U.S. Patent No. 10,477,838
Exhibit 7	Comparison of Type 2 Infringing Product to claim 1 of U.S. Patent No. 10,477,838
Exhibit 8	Comparison of Type 3 Infringing Product to claim 1 of U.S. Patent No. 10.477.838